

# Map of Key Management Activities

CLARITY: Where are we now?

FOCUS: Where are we going?

CONTROL: How will we get there?

## Phase I: Problem Solving

## Phase II: Decision Making

## Phase III: Planning

<p>More options</p> <p>Higher level thinking</p> <p><b>Define</b></p>	1. Identify the Problem	1. Objectives and Criteria	1. What results is the plan meant to achieve?
	2. Hypothesize possible causes.	2. Alternatives and Options	2. List the steps in the plan: <i>Who?</i> <i>will do</i> <i>What?</i> <i>by</i> <i>When?</i>
	3. Validate cause.	3. Consider Risk	3. What can go wrong?
<p>Fewer options</p> <p>Lower level thinking</p> <p><b>Monitor</b></p>		5. Anticipate Obstacles.	4. Protect the plan:
			5. Monitor the plan.

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The Gordon Group Management and Strategy Consulting • +972.54.790.2740 • [DovGordon@gmail.com](mailto:DovGordon@gmail.com) • [Sarah@Power2B.net](mailto:Sarah@Power2B.net) • [www.power2B.net](http://www.power2B.net)